



Warranty Request Form

We believe in our products and know you deserve and expect the best quality - we will not tolerate unreliability or issues. Our goal is to provide you the best user experience possible. Please take the time to complete the warranty request form as thorough and as accurately as possible. Please include a separate form for each item that you are submitting a warranty request for. Include this form(s) with the item that you are returning to us. Please note – loss, theft, altered and/or deliberately worn or damaged products are not covered under our warranty.

Shipping Instructions:

For Riflescopes: Please remove all accessories, including rings. Lens covers can be left on to protect lenses during shipment.

For Binoculars and Spotting Scopes: Please leave all lens covers on the optic and remove all other accessories including straps. Using the case for extra padding during shipment is acceptable.

IMPORTANT: Package your product securely inside a corrugated cardboard shipping carton. The product box alone is not a sufficient shipping carton. Any items you include for safe shipment will be returned to you.

Warranty Specifics:

Product repair or replacement decisions are made solely at the discretion of Riton Optics. If an item is no longer available, a product of similar value and/or specifications will be substituted.

We will return your new product to you at no charge (ship method at our discretion) as part of our warranty service.

Turnaround times will vary, but we do our best to return your optics to you as soon as possible.

Please Note - Riton Optics does not offer or arrange upgrades.

SHIP TO:

Riton Optics – Warranty Request
1674 S. Research Loop, Suite 430
Tucson, AZ 85710

ANY QUESTIONS, Please contact us: 855-397-4866 or warranty@ritonusa.com

Customer Name (First and Last): _____ **Date:** _____

Shipping Address: _____

(City) (State) (Zip/Postal Code)

Phone: _____ **Email:** _____

Product Name/Model: _____ **Serial #:** _____

So we can best help you, please explain in detail what is specifically wrong with your Riton Optics product below: